Solving Problem Solving: A Potent Force For Effective Management

Robert L Flood

Effective problem solving is one of the key attributes that separate great leaders from average ones. Being a successful leader doesn’t mean that you don’t have any problems. Rather, it means that you know how to solve problems effectively as they arise. If you never had to deal with any problems, chances are pretty high that your company doesn’t really need you. They could hire an entry-level person to do your job! Unfortunately, there are many examples of leaders out there who have been promoted to management or leadership positions because they are competent and excel in the technical skill Flood introduces a dynamic new problem solving system called Total Systems Intervention (TSI). He provides a clear understanding of TSI in terms of its philosophy, principles and process, explaining what is happening when using this system and how to avoid the main pitfalls in problem solving with TSI. Describes the pros and cons of different categories of consultants that may be used in the TSI procedure along with guidelines on selecting the right one. Features nine international case studies—each one appraising a diverse type of organisational problem solving using TSI. Read more. Product
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Product

The right problem-solving strategies can make the difference between putting a challenge behind you and wallowing in an endemic issue. Branford and Stein presented the IDEAL problem-solving method in 1984. This easy-to-remember heuristic device represents the 5 steps of this evergreen problem-solving method. IDEAL problem-solvers

1. Identify the source of the problem,
2. Define its context,
3. Explore solutions strategies,
4. Act on the best solution,
5. Look back and evaluate the process:

1) IDEAL First Step: Identify. You need to get to the bottom of the issue, not play the blame game. Have your

Problem solving today is a totally different animal. Consider the following three factors:

1. Equipment, components and machinery can no longer be examined in isolation. Everything is linked inextricably with everything else. Everything is part of a more sophisticated system. Gone are the days when problem solvers examined the poor performance of a lonely die press and found a misalignment.
2. There are two major reasons for failing to solve a problem despite using Problem Analysis. Using inaccurate or vague information to describe the problem. Allowing assumptions to distort judgment during the testing step.